

Wandelbots Data Access and Use Policy

1. Scope

The access to and use of data generated through the use of the Wandelbots Software and Wandelbots Technology is governed by this Wandelbots Data Access and Use Policy, as amended from time to time. This policy sets out the rights and obligations of the Customer and Wandelbots in relation to data access, use and sharing in accordance with applicable law, including the EU Data Act.

Definitions contained in the Wandelbots General Terms and Conditions, as available on wandelbots.com, apply.

2. Generated Data

With the Wandelbots Software and the Wandelbots Technology the following data may be generated during their use:

- Product Metrics data
- Robot / machinery data
- Robot Apps and programs data
- Physical periphery data
- Simulation and Omniverse data
- Meta data

The data will usually be generated and stored in real time. The data will be deleted subject to different deletion periods.

3. Access to Data

The “Robot / machinery data” is available in the Wandelbots Software via the Wandelbots NOVA API (path home > API) and can be copied manually or via a third-party software.

The “Product Metrics data” and all other data listed above can be made available to the Customer upon request. Any data provided will include the relevant metadata necessary to interpret such data. Such data shall be provided without undue delay, free of charge, in a structured, commonly used and machine-readable format and, where technically feasible, continuously and in real time. Wandelbots shall provide data in a format that enables interoperability with other systems, where technically feasible, and may rely on commonly accepted industry standards. Data can only be provided for End Users who agreed that Customer may receive those data.

4. Data Sharing with Third Parties

Upon request by Customer, Wandelbots shall make the data available to a third party designated by the Customer without undue delay. Wandelbots may require appropriate authentication and authorization measures to ensure secure data transfer. Any provisions in the agreement restricting such data sharing shall not apply to the extent prohibited by applicable law.

5. Compensation

Access to data by Customer shall be free of charge. Where data is made available to a third party, Wandelbots may charge reasonable compensation limited to the costs directly incurred for making the data available. Where the third party qualifies as a small

or medium-sized enterprise, such compensation shall not exceed the costs incurred.

6. Data Portability and Switching

Customer shall have the right to retrieve and transfer data to another service provider without undue delay. Wandelbots shall not impose technical or contractual obstacles that prevent or hinder such switching and may only charge reasonable costs directly related to the switching process.

7. Limitations

The obligations under this Wandelbots Data Access and Use Policy shall not apply to the extent that:

- 7.1. compliance would require disclosure of trade secrets, provided that such protection cannot be ensured by appropriate measures;
- 7.2. compliance would compromise the security, integrity or proper functioning of the Wandelbots Technology; or
- 7.3. compliance would violate applicable laws or regulatory obligations.

Any refusal to provide data shall be duly justified.

8. Public Authority Access

Wandelbots may disclose data to public authorities where required by applicable law. Where legally permissible, Wandelbots shall inform Customer prior to such disclosure.

9. Complaint

Customer may lodge a complaint at the responsible public authority if Customer assumes a breach of the EU Data Act by Wandelbots.

10. Precedence

This Wandelbots Data Access and Use Policy shall prevail over any conflicting provisions of the Agreement or the Wandelbots General Terms and Conditions to the extent necessary to ensure compliance with applicable data access and data sharing laws.

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